. May 13, 1988

Mr. Haseez Baksh Century 21 Besmatch Real Estate, Inc. 4627 White Plains Road Bronx, New York 10470

Dear Mr. Baksh:

People are always quick to complain, but few are as quick to render compliments.

I would like you to take a few minutes out of your busy schedule to read this letter. I would like to compliment all your Sales Representatives which I have had the pleasure of dealing with. I found them very pleasant, upfront, polite, and accommodating. I have, and if the opportunity arises again I, without hesitation would recommend Besmatch and its staff.

Sincerely,

Clare Bretthauer

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