

Mr. Rafeek Baksh
Real Estate Assoc, Broker/Office Manager
ERA Besmatch
4627 White Plains Road
Bx., NY 10470

Wednesday February 6, 2003

Dear Rafceck:

At a time like this when gratitude and relief are the overpowering emotions, there's a search for words that would do justice in fully expressing our appreciation for the efficient, professional and competent way in which you and your staff worked with us through the sale of our Bronx properties.

You were never too busy to see us. You took our views and our awkward situation into account each time you made a decision on our behalf. You were energetic, polite, knowledgeable, understanding and result oriented. You promised and delivered in a timely fashion.

That first day, due to faulty information, our first experience with "3012" resulted in a bad decision on our part. If you had pointed that out at that time, others, including us may have gotten the wrong impression. You remained strong and quiet. In hindsight we're glad you did. We learned many valuable lessons from that episode.

It is quite true we had attractive, well-maintained properties, but they were nothing without you and your staff's array of interesting ready buyers.

My wife and I are confident that this was not a show for us. It is obvious that this is the way you do business everyday, and for this we are most grateful.

We sat at closing and were happy sellers. We looked across the table and saw happy buyers. What more can anyone ask. What more can anyone say but thank you for a job well done.

In closing, special regards to Francis and Paul.

Yours Truly,



Errol & Diane Cambridge 908 Valley View Ave. Red Oak Tx. 75154